

# **VOLUNTARY LOAD REDUCTION PROGRAM (VLRP)**

## Overview

## When is VLRP Implemented?

- VLRP is implemented when there is a need to appeal to our larger commercial customers to voluntarily reduce load during periods of peak demand and electric system events.

# Communications Chain

- Transmission Control Room Operations
- Customer Operations
- Pepco Key Account Management

# Notification Procedure

## Account Manager:

- Activates appropriate voice message (script) through Automated Voice Messaging System.
- Notification is only used when there is a need to make an appeal for demand reduction on the electric system.

# Commuication/Dial-Out

## Two reasons to notify customers:

- 1<sup>st</sup> - 5% Voltage Reduction
- 2<sup>nd</sup> - Voluntary Load Reduction Program (VLRP)
  - Customers on the Voluntary Load Reduction List are called.
  - Customers are asked to reduce load through the On-Peak period (8 p.m.) or until the emergency situation subsides.

# How can GSA Facility Management help?

- If Pepco calls requesting a temporary reduction in electric demand, the following can be helpful in reducing demand:
  - Determine Load Reduction strategies with Facility Operation Personnel before VLRP is implemented.
  - Set thermostat to at least 78 degrees F.
  - Turn off unnecessary lights – especially perimeter and lobby lights.
  - Turn off non-essential equipment: Example: fountain pumps and limit the number of elevators in use.
  - Switch as much load as possible to emergency generators.
  - Central Chiller Load :
    - Limit Chiller Demand.
    - Reset supply water temperature to higher level.

## How can GSA Facility Management help? Continued

- Annually review internal load curtailment procedures.
- Notify Pepco when contact information changes.
  - Christine Alexander, Key Account Support Team (202) 872-3176.
  - Information needed:
    - Cellular Phone Number
    - 24-hour Operations Desk